



Sonoma Bay

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Our Timeline of Success

Since 2003, we've expanded our reach to homes and businesses across the country – and we're continuing to expand. Take a look at how Breezeline has evolved over a decade.



2003

Atlantic Broadband
Founded



2012

Cogeco acquires Atlantic
Broadband



2014

Atlantic Broadband launches 1
GIG symmetrical service in Miami



2015

Acquires MetroCast CT
System



2018

Acquires additional MetroCast
Systems in NH, ME, PA, MD, VA, &
Fiberlight System in South Florida



2020

Acquires Thames
Valley System in CT



2020

Acquires Columbus & Cleveland
systems from WOW. Atlantic
Broadband rebrands to Breezeline



2024

Fiber expansion into
MA, NH, VA, WV



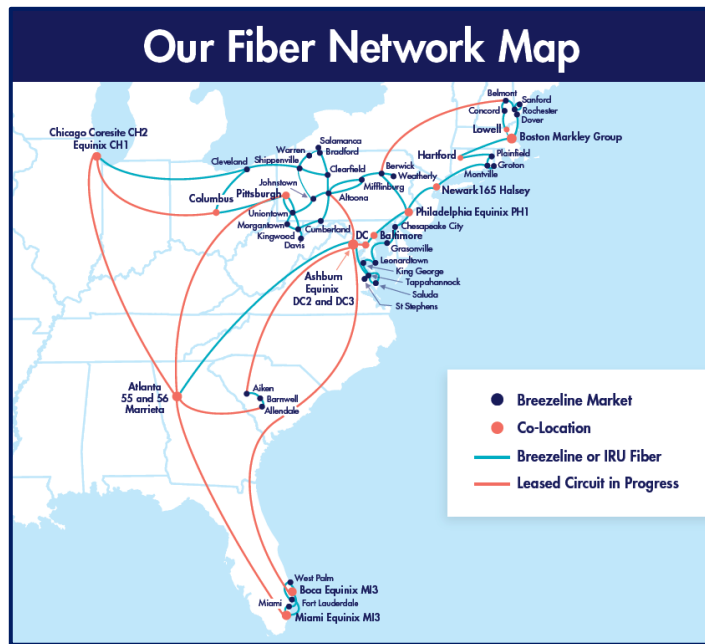
Breezeline: a Top 10 Internet & Cable Operator

Breezeline owns, operates and maintains our entire network 100%, from our headend transport to your unit.

Breezeline has approximately 2,500 route miles in its South Florida footprint—more than doubling its Fiber footprint in the region.

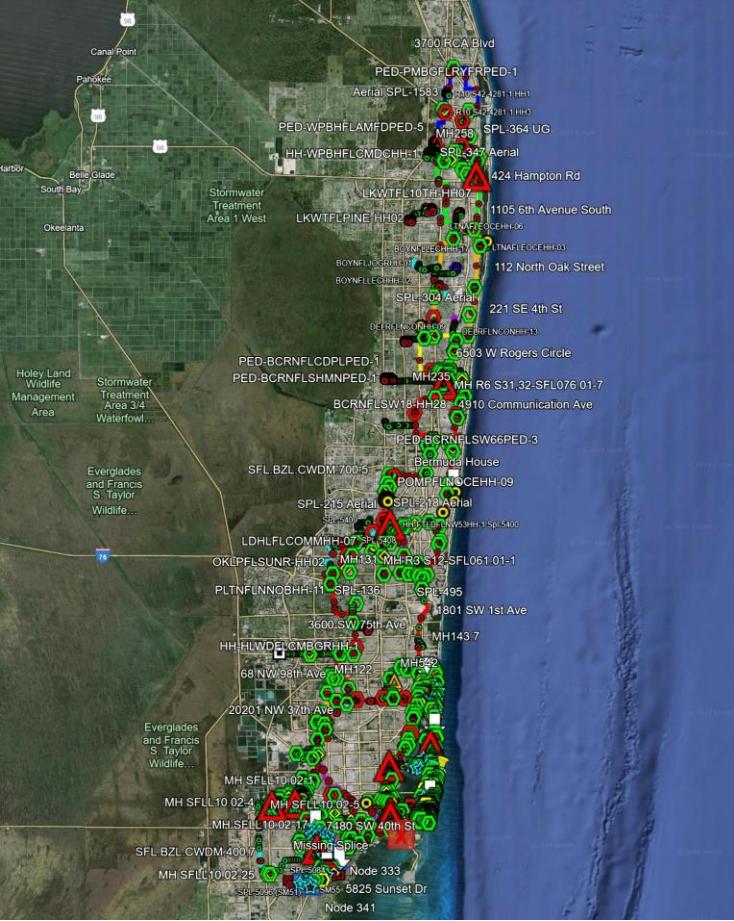
Breezeline has long demonstrated its commitment to continually improving its Fiber-optic and cable broadband networks to ensure our network is capable of offering Internet, Video and Voice services well ahead of consumer demand.

To enable further advancements, Breezeline is working to develop new network technologies and approaches to provide customers with the ability to continue to have advanced products.



Network

- Our Breezeline network is a robust Fiber Networks that expands from South Miami to North Palm Beach !
- Over 860 miles of plant fiber
 - Over 250k HFC & 30K + GPON passing's
 - Redundant Backbone Networks



Breezeline: a trusted long-term partner

Delivering fully-loaded **Internet, TV, and Voice services** to **over 400 communities** in South Florida with **contract renewal rate of 95%** for the last decade.



Pine Ridge III
Lake Worth



Sunrise Lakes
Sunrise



The Islands
Pembroke Pines



Miradoor 1000
South Lake



Century Village
West Palm Beach



Southbridge
Pembroke Pines



Lake Clarke Gardens
Lake Worth



Hidden Bay
Aventura



Panorama Tower
Downtown Miami Brickell



Turnberry on the Green
Aventura

Disaster Recovery: Our Preparedness Strength



Breezeline's Network Operations Center

We monitor the National Weather Service and National Hurricane Center 24/7/365, to anticipate severe weather problems.

Advanced Preparation

Our company-wide response to weather-related incidents includes hardening the network to minimize disruptions, deploying generators and other equipment, and establishing secure data centers to back-up the network and provide faster restoration times.

Our Immediate Response Team

When a significant weather event is expected, restoration crews are mobilized from all our Breezeline service areas to lend immediate support to the affected communities.

Up-To-Date Information

The Outages & Storms web page offers the most up-to-date information on any weather-related service problems.

Bandwidth per household device



The average household has at least 15 devices, all competing for bandwidth. The number of devices per household impacts the speed you need. These can include:

- Laptops and Tablets
- Smartphones and smart appliances
- Smart TVs
- Smart watches
- Home security systems
- Home automation
- Nest smart home products
- Ring cameras
- **And more**

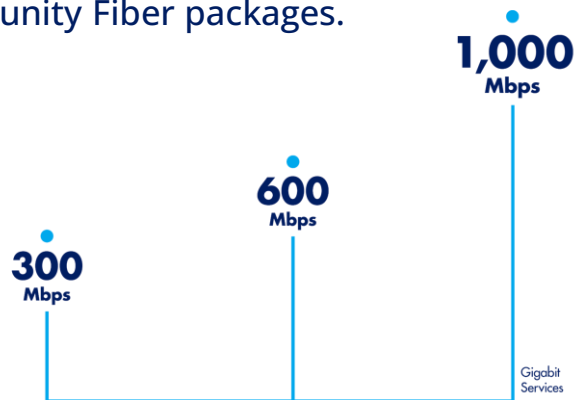
Enjoy high-speed home Internet



We provide our customers with the fastest, most affordable high-speed Internet service available

Discover a world of faster and more economical internet service

Breezeline's flexible options and pricing allows you to pick the right Internet package for your community including **symmetrical speeds** with our Breezeline Community Fiber packages.



WiFi Your Way™ Enhanced WiFi 6

Wifi that optimizes and adapts to your needs

Enhanced Performance

- Speed, reliability, low-latency

Whole Home WiFi coverage

State-of-the-art future-proofed WiFi network

Cybersecurity protection for all devices

- Better security, and power efficiency

Easy guest management & parental controls

Remote Troubleshooting that's hassle free



Explore the Ultimate Breezeline TV Experience

Live Rewind - No matter which live channel you tune in to, rewind up to an hour.

Start Over - Jump back to the beginning of a show that is currently airing! Never miss the beginning of a show again!

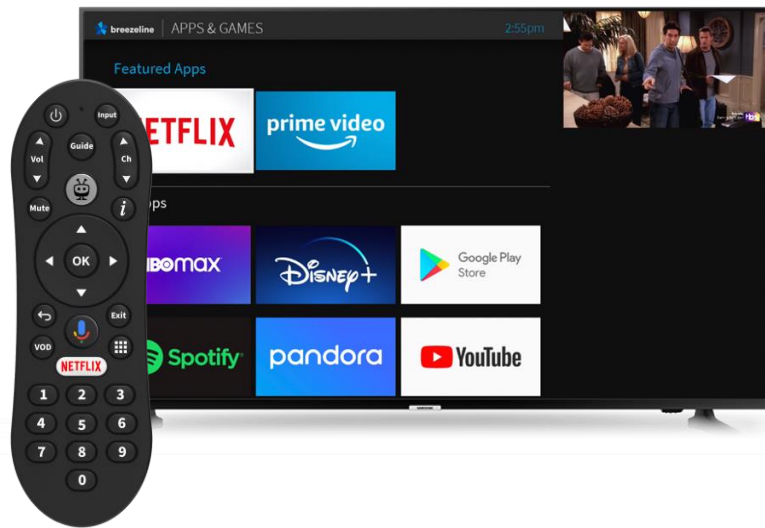
Catch Up - Start popular content over that previously aired within the last 3 days!

Cloud DVR - Record all of your favorite programs & playback on all of your favorite smart devices, whether in-home or out-of-home! You even have the option to double your storage!

Out-of-Home Streaming - Watch available live TV channels, On Demand and cloud recordings on the go on up to 5 devices simultaneously!

Google Assistant - Speak to Google Assistant to search your favorite shows and movies as well as the entire **Google Play** store for your favorite apps! Login to Google account to get personalized recommendations.

Learn more at: breezeline.com/streamtv





Explore the Breezeline TV experience



Breezeline TV Online App — Key Features:

- **What to Watch:** Personalized recommendations for what to watch or record.
- **Integrated Search:** Search the Breezeline TV Online App for your favorite shows and movies available on streaming services like Netflix & Amazon Prime, just click to watch!
- **On Demand:** Watch shows & movies on Breezeline On Demand on WiFi enabled devices in-home.
- **Remote DVR Scheduling:** Schedule DVR recordings on a mobile device from anywhere.

Now with Voice Remote



Voice Enabled Technology

Voice Search lets you speak in your natural voice and gives you the ability to narrow your search results as you go. The **Breezeline Stream TV** interface is based on Android, which means additional streaming apps can be downloaded in the Google Play store and navigation can be controlled by google assistant

Google Assistant

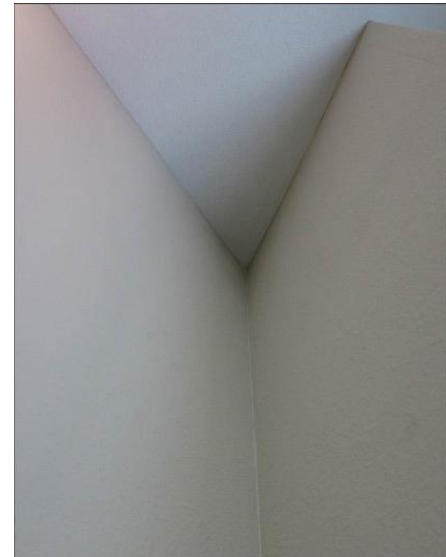
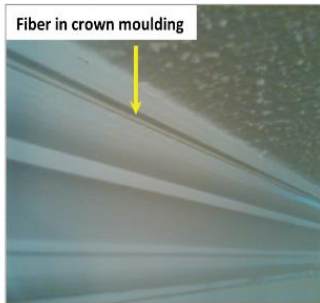
Speak to **Google Assistant** to search for your favorite shows as well the entire Google Play store for your favorite apps. Login to your Google account for customized recommendations

Voice: Unlimited Service Benefits

- **Unlimited Local & Long Distance Calling:** Call anywhere in the U.S., Canada and Puerto Rico — and talk as long as you want. Enjoy crystal-clear voice quality on every call.
- **Keep your phone number**
- **16 Enhanced Calling Features:** Voicemail, Call Waiting, Caller ID and Three Way Calling, included absolutely free. You can even access your Voicemail online!
- **Access To Our New “Voice Manager” Dashboard:** This enhanced portal features a command center giving customers total control of their phone experience — including easy access on mobile, tablet and desktop devices, plus improved navigation, feature & call information.
- **E911 Access For Safety:** Enjoy peace of mind with access to a reliable phone connection. Unlike cell phone service, home phone service with E911 directly connects you to your local police department.



Indoor Fiber Wiring





Network Support Operations

Open 24 Hours, 7 Days A Week, 365 Days – Around the Clock

U.S. based Network Operations Center constantly monitoring network health, outages and planned system reliability maintenance activity.

Priority Notification

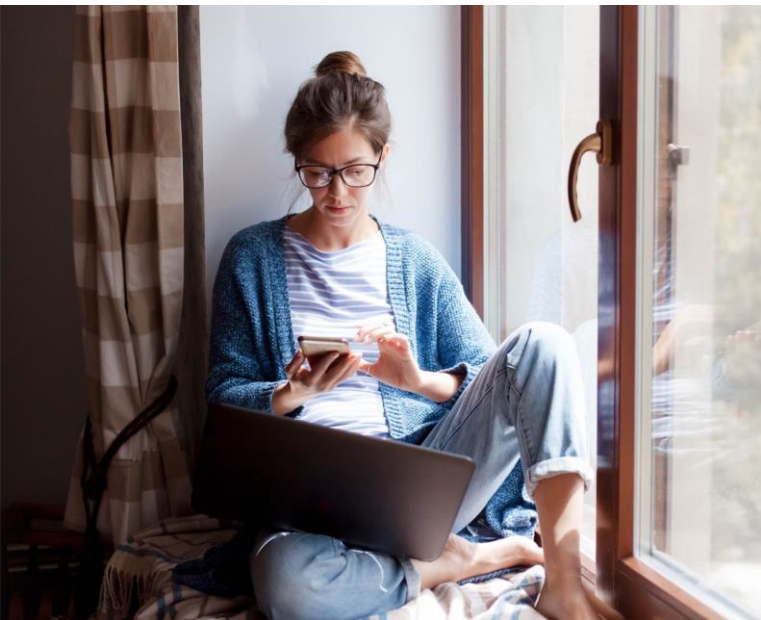
Select Communities Customers receive notifications and priority outage restoration.

Dedicated Support Team

- ✓ **24/7/365 Concierge Support Team** serving communities in Florida.
- ✓ **Constantly investing in technology** to improve customers experience via automated phone system and self-support.
- ✓ **Maintains best in class appointment scheduling** for select communities.
- ✓ **Dedicated Community Account Manager** for local and ongoing resident support.



Self Service Portal: Easy Account Management Tools



My Services allows residents to access their accounts day or night from the convenience of home.

Manage your account from anywhere via breezeline.com/my-services



Troubleshooting



Service Alerts



Modem Upgrades



24/7 Payment Options



Seasonal Plan Set-up



Account Access



Email Access

A photograph of an elderly couple sitting on a grey couch in a bright room with large windows. The man, on the left, has a white beard and glasses, wearing a plaid shirt. The woman, on the right, has dark curly hair and is wearing a brown sweater. They are both looking at a tablet held by the man. The scene is warm and intimate, with natural light coming from the windows.

Service Overview

Sonoma Bay: Proposed Bulk Package



Rate of \$68.99 per unit

- Variety+ TV: 100+ channels in HD
- 2 IPTV Boxes w/150 Hours of Cloud DVR
- Select 1000 Internet 1000/1000 Mbps
- Modem Wi-Fi 6 Gateway w/Extender
- No Data Caps
- Ten (10) Year Agreement
- Three and a half (3.5%) percent annual increase
- Door Fee: \$300/unit; \$90,600 and 3 months free (\$62,505)
- No Programming Pass through/TV Fee
- Dedicated Account Manager
- Concierge Service Calls (Fast Pass)
- Option to Drop TV service mid term at 50% of the rate at mid term
- Courtesy Services: Pool and Club House

Sonoma Bay: Proposed Bulk Package



Rate of \$32.99 per unit

- Select 1000 Internet 1000/1000 Mbps
- Modem Wi-Fi 6 Gateway w/Extender
- No Data Caps
- Ten (10) Year Agreement
- Three and a half (3%) percent annual increase
- Door Fee: \$300/unit; \$90,600 plus 3 months Free (\$29,889)
- No Programming Pass through/TV Fee
- Dedicated Account Manager
- Concierge Service Calls (Fast Pass)
- Courtesy Services: Pool and Club House

Flagship Store: Experience Center, West Palm Beach



Seamless Transition: Sample Launch Schedule

Breezeline has a project management staff that works to build and install a branch from Breezeline's **miles of fiber optic networks** to the facility **without cost or disruption**.

Phase one >>

Project Initialization and Preparation

- Design
- Permitting
- Ordering materials

Phase two >>

Onsite Work and Testing World Class Products

- Construction
- Engineering
- Full end to end
system testing

Phase three >>

System Launch

- Launch process
- Communication strategy
- Sign up and installation

Why Breezeline?



A State-Of-The-Art Network

- Greater capacity and reliability
- Increase property values and/or rentals

Best-in-Class Services

- Internet speeds up to 1 Gigabit powering your residents' networks
- Innovative, cutting edge integrations including Netflix
- The ultimate entertainment experience with seamless integration from TiVo

World Class Customer Service

- Personalized local service teams
- 24/7 US-based, bilingual support
- Fast onsite service when necessary

A Great Value For Your Residents or Community!

Thank you!



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Building Connections since 2004

